

Cobh to Monkstown Estuary Crossing Contract Cork Lower Harbour Main Drainage Project

Letter Reference: [12 CLHMDP XING](#)

[2 August 2019](#)

Dear Resident,

Re: Notification of Water Disruption – Monkstown

Irish Water, working in partnership with Cork County Council is carrying out the Cork Lower Harbour Main Drainage Project, a major wastewater project in the lower harbour area. O'Connor Utilities Limited is working on behalf of Irish Water to deliver this project.

As a resident, business or property owner in the Monkstown area, Irish Water would like to inform you that O'Connor Utilities Limited intend to carry out watermain diversions works in the area.

To facilitate these works there will be a section of pipe rerouted causing a disruption to your water supply between **10am and 5pm on Wednesday 21 August 2019**.

The extent of the impacted areas are listed below and shown in the attached sketches.

Monkstown	Hazeldene	Glen Road
Castle Road	Castle Terrace	Alta Terrace
Strand Road R610	Marine Villas	Castle Square
Gordon Villas	The Orchard	Chapel Hill

Please find enclosed information on how you can best prepare for this period of disruption to your water supply. Further information and updates on water shut offs can be found at www.water.ie

We apologise for any inconvenience this necessary work causes. For further information, please contact Michelle Crotty, Community Liaison Officer for O'Connor Utilities on (087) 721 4133. Alternatively contact the project team or sign up for regular email updates by email at CorkLowerHarbour@water.ie.

Yours faithfully,
Déaglán Healy,

Cork Lower Harbour Main Drainage Project Manager.

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About this project

- The Cork Lower Harbour Main Drainage Project will end the discharge of raw sewage from 20,000 homes and businesses into Cork Lower Harbour.
- The Cobh to Monkstown Estuary Crossing will allow the wastewater from Cobh to be pumped to Monkstown and onto the Shanbally Wastewater Treatment Plant for treatment before its safe discharge to the harbour.
- This project will have major benefits in terms of protecting the environment and the health of local communities, facilitating economic development and providing for a growing population.

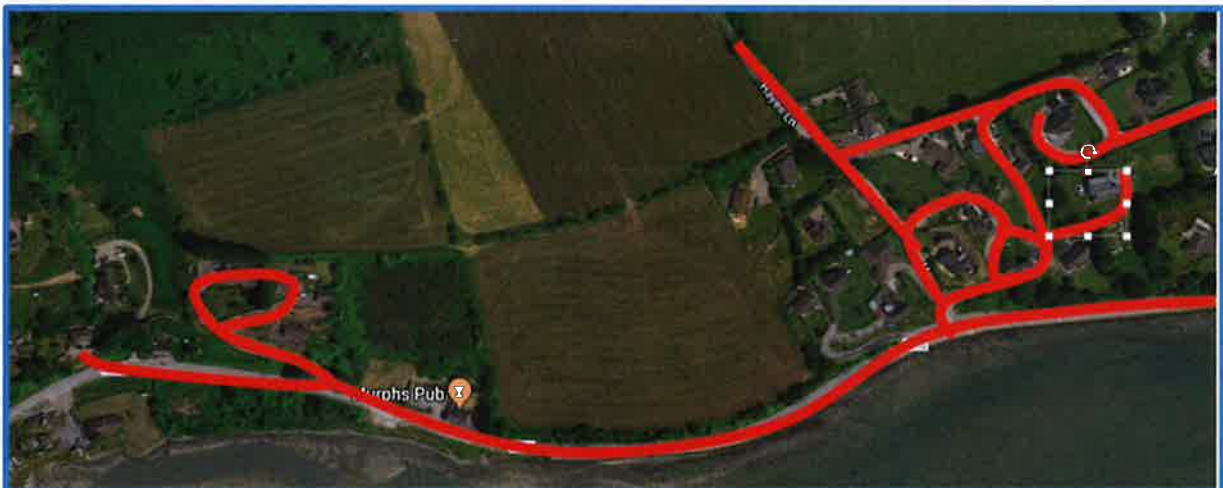
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R610 Strand Road Area



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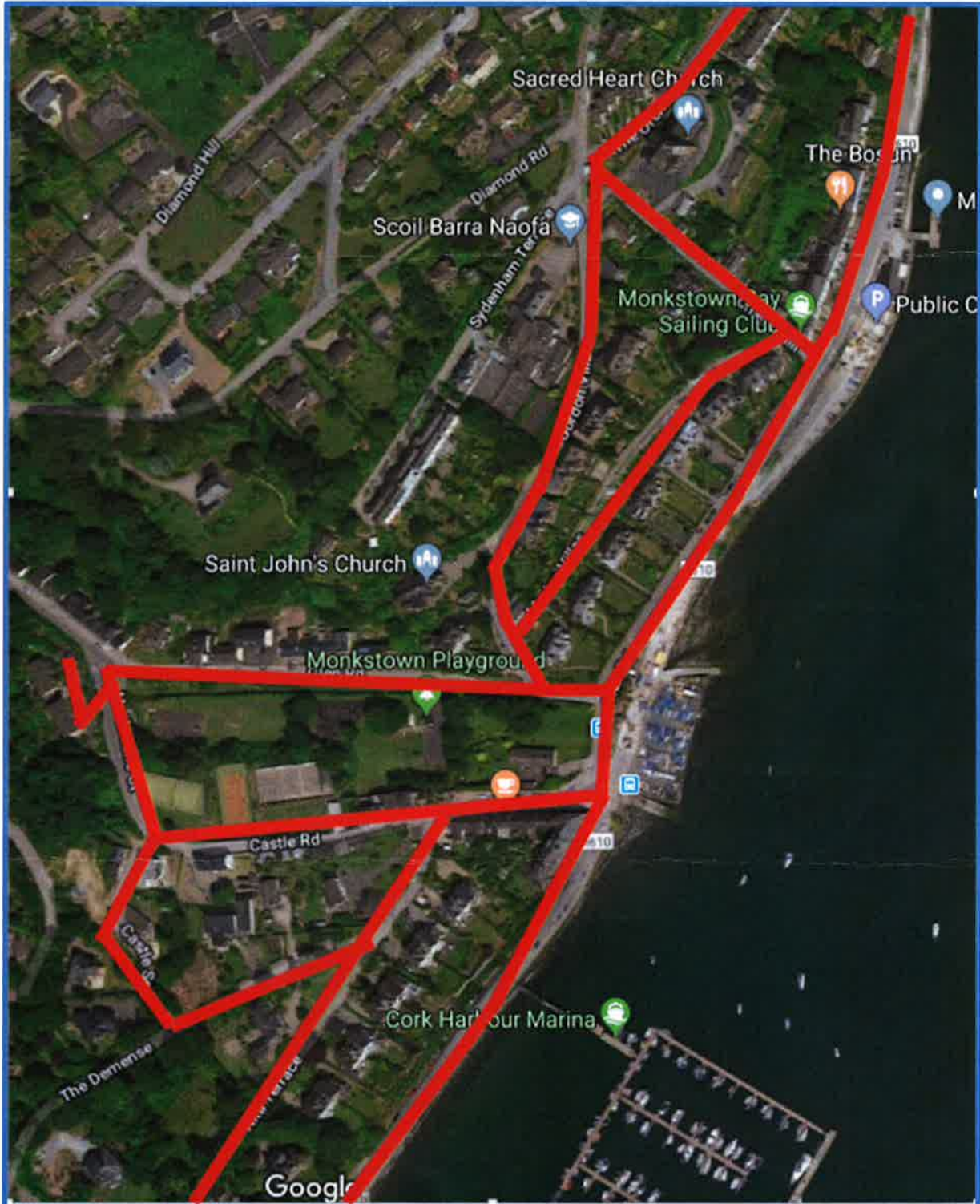
R610 Strand Road Continued



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Monkstown



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Helpful Tips to Prepare for Water Shut Off Period

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This document provides useful information on how to best prepare for a water shut off to your home.

1. Before water shut off:

- Store enough fresh water in easy to use containers.
- Make sure all your taps are properly turned off.
- Switch off any gas, oil or electrical appliances that you will use to heat your water, such as an immersion heater.
- We would advise you not to use central heating systems during the period when the water is off however if you are unsure please refer to your manufacturer's guide or contact your heating service provider.
- You can still use your kettle to boil water that you have stored.
- Please DO NOT drink water from your hot water tap.
- Please make sure that any appliances that are pre-programmed to work are switched off before the shut-off e.g. washing machines, dishwashers etc...

2. During water shut off:

- The water supply to your taps may go on or off more than once during the notified shut off period, but PLEASE DO NOT USE YOUR WATER SUPPLY.
- It is important to keep taps turned off.
- Avoid flushing the toilet.

3. After water shut off:

- When your water supply comes back on, it may be cloudy, discoloured or have sediment in it. If this is the case please:
- Let your tap run slowly until the water clears. The cold water tap in the kitchen is usually the best one to use for this.
- Do not use your washing machine, dishwasher, shower or any similar appliance until the water clears.
- If your water has not run clear after 3 minutes do not drink it and please contact Michelle Crotty on 087 721 4133.
- If your water supply is not on after the time shown on the shut-off notice, please talk to one of our representatives on site, or call the numbers provided in this letter