



Obair i gcomhpháirtíocht: Working in partnership

Public Alert: **Do Not Consume Notice**

Irish Water and Clare County Council

Shannon/Sixmilebridge

Public Water Supply and associated Group Water Schemes

(with the exception of Shannon, Newmarket-on-Fergus and Bunratty)

Effective Date of Do Not Consume Notice: 07/08/2021

Due to high levels of Manganese, the drinking water quality entering the Shannon/Sixmilebridge Public Water Supply has been affected.

As a result, and following consultation with the Health Service Executive, Irish Water and Clare County Council are issuing a **Do Not Consume Notice with immediate effect** to protect the health of consumers.

This notice applies to all consumers supplied by the Shannon/Sixmilebridge Public Water Supply with the exception of Shannon, Newmarket-on-Fergus and Bunratty.

IMPORTANT: This is **not a Boil Water Notice**, i.e. boiling and cooling your water will not make it safe to drink.

All consumers affected by this notice must not drink their water.

A map of the Shannon/Sixmilebridge Public Water Supply, detailing the areas affected, is available on www.water.ie.

Areas Affected:

All customers supplied by the **Shannon/Sixmilebridge Public Water Supply with the exception of Shannon, Newmarket-on-Fergus and Bunratty.**

1: Water must not be used for:

- Drinking
- Preparing Drinks made with water
- Preparation of salads and similar foods, which are not cooked prior to eating
- Brushing of teeth and/or gargling
- Making of ice. However, ensure you first discard all existing ice cubes in fridges and freezers and filtered water in fridges

2: You may use your water for the following:

- Personal hygiene, baths and showers
- Flushing of toilets
- Watering plants and flowers

3: Caution:

- Domestic water filters will not render water safe to drink
- Caution should be taken when bathing children to ensure that they do not swallow the bathing water
- Discard ice cubes in fridges and freezers and filtered water in fridges.
- If you have pets and are concerned about the impact of providing mains water while this Do Not Consume Notice is in place, you should ask your local vet for advice

4: Only use Prepared/ Bottled Water for the following situations.

- When preparing foods that will not be cooked (e.g. washing and preparing salads)
- **Preparing Infant Formula.** Where a Do Not Consume Notice is in place, you can prepare infant formula from bottled water. All bottled water, with the exception of natural mineral water, is regulated to the same standard as drinking water. It is best not to use bottled water labelled as 'Natural Mineral Water' as it can have high levels of sodium (salt) and other minerals, although it rarely does. 'Natural Mineral Water' can be used if no other water is available, for as short a time as possible, as it is important to keep babies hydrated. If bottled water is used to make up infant formula it should be boiled once (rolling boil for 1 minute), and cooled in the normal way. Ready-to-use formula that does not need added water can also be used.

5: Always Take Care:

If you are boiling bottled water to prepare infant formula, care should be taken with boiled water to avoid burns and scalds. Accidents can easily happen, especially with children.

6: How long before the Do Not Consume notice can be lifted?

We do not know at present, but Irish Water will continue to liaise and consult with the Health Service Executive with a view to lifting the Do Not Consume Notice as soon as practicable

7: How will we keep you informed?

You will be kept informed through the following media:

Website: www.water.ie

Irish Water Customer Contact Centre: 1800 278 278

Vulnerable customers who have registered their details with IW will be directly contacted

8: Awareness for commercial premises

Irish Water requests that this Do Not Consume Notice is placed in a prominent position within your commercial premises

Remember – do not drink your water, as advised, until further notice

Do Not Consume Notice issued by:

*Margaret Attridge
Regional Manager
Irish Water*

*Carmel Kirby
Director of Services
Clare County Council*