

**Role:** Legacy Infrastructure Lead  
**Area:** Asset Management & Sustainability  
**Sub-Area:** Asset Management  
**Location:** Nationwide  
**Duration:** Permanent  
**Salary:** Competitive  
**Ref:** 151AM22

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Irish Water (IW) is Ireland's national regulated water utility and is responsible for providing water and wastewater services throughout Ireland. Our mission is to ensure all of our customers receive a clean, safe and reliable supply of drinking water and have their wastewater collected and safely returned to the environment. We will protect the health and well-being of the people of Ireland, protect the environment in all our activities and support Ireland's social and economic growth through appropriate investment in water services.

### **The Role:**

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Reporting to the IW Asset Intelligence Manager, the Legacy Infrastructure Lead, will be responsible for the strategic management of Irish Water's responsibilities in the taking in charge (TIC) of water and wastewater service infrastructure in legacy Residential Estates and Group Schemes in accordance with the agreed Memoranda of Understanding (MoU) and protocols that is in place between Irish Water, the Department of Housing, Local Government and Heritage (DHLGH) and Local Authorities.

This role is responsible for the strategic management of Irish Water responsibilities for the assessment of legacy water services Developer Provided Infrastructure (DPI) solutions requirements, as part of the DHLGH multi-annual funding programme for residential estates with DPI and the integration of this programme into the existing Irish Water process.

The Legacy Infrastructure Lead will also be responsible for co-ordinating and managing the activities of the Legacy Infrastructure Team, including agents acting on Irish Waters behalf who are actively engaged in the taking in charge (TIC) of water and wastewater infrastructure in residential estates and Group Schemes and the subsequent transfer of such water services infrastructure to Irish Water ownership. The role will also include the continued development of the TIC processes and procedures to achieve a streamlined process, as well as building a culture of strategic relationship and stakeholder management across the team. Leakage reduction is a critical responsibility for this role and to ensure the TIC of legacy water networks is in line with Irish Waters leakage reduction strategy.

The role is a key interface between Irish Water, the DHLGH and other external stakeholders to develop sustainable strategies to deliver resolutions for on-going legacy infrastructure. The strategic alignment and influence of national policies with the Water Services Strategic Plan objectives is paramount to the success of this role. Exceptional stakeholder management and proven relationship building skills will also be crucial to this role as there will be a need to manage the internal and external priorities whilst resolving escalated occurrences. This will involve being able to anticipate and take action to identify and manage relationships. Managing and making value decisions and judgements on behalf of Irish Water will be crucial in delivering solutions.

### **Main Duties and Responsibilities:**

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- Strategically influence the direction of national policy and strategies to align them with the strategic objectives of Irish Water.
- Set up a process and system to manage the Legacy TIC for water and wastewater service infrastructure in legacy Residential Estates and Group Schemes within IW leading to the transfer of water services infrastructure into the direct ownership of IW
- Protect the Irish Water Asset Management ethos by ensuring that infrastructure is fit for purpose and provided in accordance with the agreed MoU, and that protocols are in line with Irish Water strategic leakage reduction approach.
- Build a strong collaborative relationship with the DHLGH and other stakeholders to develop sustainable strategies to deliver resolutions for on-going legacy infrastructure.

- Manage the roll out and communication of the IW's TIC practices, embed them within the Local Authority sector and enhance them in line with IW's internal standards and requirements.
- Manage the Legacy Infrastructure Team including agents acting on Irish Waters behalf across the regions, ensuring a consistent national best in class approach is maintained.
- Strategically consider the recommendations around the assessment of Legacy DPI solutions requirements and integrate these into the existing Irish Water processes.
- Resolve escalated potential business complications by contacting relevant stakeholders internally and externally, looking to resolve these by exploring and discovering innovative solutions.
- Proactively engage at a senior level with other functions within Irish Water to secure active support from stakeholders and improve the Asset transfer processes.
- Close out Asset Management TIC/DPI escalation issues by coordinating requirements, developing relationships and negotiating.
- Utilise strong negotiating strategies and positions by studying integration of external influences with business requirements, examining risks and potentials of stakeholder's needs and goals.
- Anticipate and take action to identify relationship challenges and risks, and escalate to the Asset Intelligence Manager, as required.
- Enhance Irish Water's organisational reputation by accepting ownership for accomplishing new and different requests; exploring opportunities to add value to job accomplishments through continuing improvement and enabling change
- Developing and managing the Annual Financial program budgets and costs to support the National TIC process in line with current Irish Water Financial policies.
- Liaise with IW Asset Management, Asset Delivery, Asset Operations, Customer Operations, TAS and Legal functions as well as with other internal stakeholders as necessary at achieve appropriate objectives and outcomes.
- Provide regular progress reports to the Asset Intelligence Manager as required.
- Build a culture across the Legacy Infrastructure Team where relationship building across functions is prioritised.
- Engage with members of Irish Water management team to understand their requirements and integrate within the delivery plan of the Legacy Infrastructure roadmap.
- Perform other such duties in relation to Asset Management work as Irish Water may reasonably require.
- Contribute to the development of business processes/procedures and activities, while looking for opportunities to improve processes and simplify hand-offs

### **Knowledge, Skills and Experience:**

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- Third level qualification in Engineering, or a related degree, with a minimum of 10 years experience in an organisation comparable in size and complexity to Irish Water.
  - Minimum of 7 years experience in water industry or other utility.
  - Ability to demonstrate developing and maintaining effective strategic relationships and key stakeholder management, both internally and externally to the organisation.
  - Strong communication skills demonstrated across organization and stakeholders at all levels.
  - Excellent influencing and negotiating skills and experience in building and maintaining relationships.
  - Proven change, change management and change implementation skills in a multi-stakeholder environment.
  - Strong knowledge of the statutory planning process and regulations.
  - Understanding of the works involved in water and wastewater connections, policies, standards, and quality control.
  - Strong analytical skills and a proven ability to analyse complex development problems and to develop appropriate solutions.
  - Strong experience in and knowledge of working with budgets, financial planning and reporting.
  - Experience in line management and guiding teams to deliver successful outputs.
  - Driver of high standards for individual and team to ensure organization delivers the desired results.
  - Proven ability to identify, develop and implement improvement initiatives.

**Applications, including current Curriculum Vitae, should be emailed to the following address stating the job title and reference number in the subject line of your email:**  
[careers@water.ie](mailto:careers@water.ie).

The closing date for receipt of applications for this vacancy is **27<sup>th</sup> May 2022**.  
Please note that applications submitted after this closing date will not be accepted.

*We are committed to providing a diverse and inclusive place of work and have a robust strategy and framework called **ibelong** to enable this. We are an equal opportunity employer and through our recruitment process we welcome and encourage applications from interested and suitably qualified individuals regardless of gender, age, racial or ethnic origin, membership of the traveller community, religion or beliefs, family or civil status, sexual orientation/gender identity or disability.*

**Irish Water is an equal opportunities employer.**