

**Role:** Asset Operations Assistant Engineer Panel (Multiple)  
**Area:** Asset Operations  
**Sub-Area:** Regional Operations  
**Location:** North West/South East Midlands/South West/ East Region  
**Duration:** Permanent  
**Salary:** Grade E (€45,312 - €67,968\*)  
**Ref:** 52AQUET23



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Uisce Éireann is Ireland's national regulated water utility and is responsible for providing water and wastewater services throughout Ireland. Our mission is to ensure all of our customers receive a clean, safe and reliable supply of drinking water and have their wastewater collected and safely returned to the environment. We will protect the health and well-being of the people of Ireland, protect the environment in all our activities and support Ireland's social and economic growth through appropriate investment in water services.

### **The Role:**

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The Asset Operations function forms the cornerstone of service delivery to customers, protecting the environment and meeting regulatory standards as well as managing the majority of operational expenditure. The Asset Operations function has responsibility for operational and maintenance strategy, policies, planning and standard operating procedures for Water and Wastewater operations both nationally and regionally, ensuring that value for money and customer service is delivered.

The Regional Operations functional area is responsible for the national delivery of water and wastewater operational services through the operation, inspection, maintenance & repair of the water and wastewater treatment and network assets.

The Water/Wastewater Technical Operations Support Analyst will be assigned an appropriate role in the Asset Operations team and will support the resolution of technical/engineering including service risk issues, as they arise. The focus of this role will be to support service risk management, provide technical analysis and local knowledge of assets and operational performance capabilities and contribute to the efficient and effective operation of water and wastewater assets.

Please note your application may be considered for other roles in Asset Operations at the same level. This is a panel-style recruitment campaign. It is envisioned this panel will remain open for approximately 12 months.

### **Main Duties and Responsibilities:**

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- Support the Regional Operations and/or Technical Operations team in the resolution of technical/engineering issues as they arise.
- Responsible for making technically correct operational, maintenance and repair decisions in a timely manner (utilising the available data), with efficient use of resources and budget.
- Contribute to the development of operational, maintenance and repair plans, and contribute to the implementation of operational, maintenance and repair activities on water and wastewater networks and treatment plants
- Support in the coordination of incident and emergency response, ensuring all health and safety standards are met.

- Responsible for investigating relevant escalated Customer Complaints / Local Representative Queries and reporting on resolution
- Support the implementation of process optimisation recommendations to improve water treatment performance or to deliver efficiencies within the area.
- Liaise with the Water Portfolio Operations Specialist as required to support the design, construction and handover phases of an Asset Delivery project.
- Ensure all information is accurately recorded and promptly reported for audit purposes using the technology systems provided.
- Contribute to the development of business processes/ procedures as may be required
- Contribute to achieving the objectives and targets of the Asset Operations Business plans
- Responsible for promoting a culture of safe practice and ensuring full compliance with health and safety legislative requirements.
- Manage adherence to Uisce Éireann Health and Safety policy and standards ensuring all operations and maintenance work is managed and delivered to the highest health and safety standards.
- Ensure all health and safety procedures, legislation, practices and training requirements are adhered to.
- Participate in out of hours and standby working as required.
- Experience of line and performance management duties
- Carry out any other duties deemed necessary and / or required by management

#### **Knowledge, Skills and Experience:**

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- Third level qualification in engineering/related discipline or equivalent
- Minimum of 3 years relevant experience
- Experience / understanding of working within a strong health & safety culture
- Knowledge of water or wastewater treatment and/or the maintaining and repairing of water or wastewater treatment and network assets an advantage
- Knowledge of risk management principles and guidelines (ISO 31000) and risk identification at water and wastewater assets
- Knowledge of the application of the current legislation, standards, processes and procedures relevant to water abstraction and treatment
- Local knowledge of assets and operational performance capabilities to support the timely resolution of non-routine, specialised activities
- Capable to work collaboratively across various function and achieve set objectives
- Experience in a customer focused business
- Excellent written and verbal communication skills
- Effective communication skills, to engage with a broad range of internal stakeholders and front line employees
- Experience of line and performance management duties
- Ability to make decisions based on analysis of information within a very fast paced, customer focused environment

**Applications, including current Curriculum Vitae, should be emailed to the following address stating the job title and reference number in the subject line of your email:**

[uiscecareers@water.ie](mailto:uiscecareers@water.ie)

This advertisement will remain open until further notice.

\*Please be advised that if successful you will be placed on the salary range based on your skills and experience. Please note the Market reference point (midpoint) of the range is generally the upper end of the offer where someone is deemed to be fully competent to take on the duties of the role, and leaves room for the employee to progress through the pay range as their experience develops further.

**Uisce Éireann is an equal opportunities employer.**

***We are committed to providing a diverse and inclusive place of work and have a robust strategy and framework called ibelong to enable this. We are an equal opportunity employer and through our recruitment process we welcome and encourage applications from interested and suitably qualified individuals regardless of gender, age, racial or ethnic origin, membership of the traveller community, religion or beliefs, family or civil status, sexual orientation/gender identity or disability.***